



INTERNET CONNECTIVITY APPLICATION FORM 2025

RDS VENUE BALLSBRIDGE,
DUBLIN 4, IRELAND, D04 AK83
E: events.it@rds.ie

RDS offers a **FREE WI-FI Service** for all visitors and exhibitors using the RDS-WIFI network. This service allows users to browse the internet, check emails and use social media applications such as Facebook, Twitter etc. This service is capped at 10mbps per device. Access to the service requires a simple acceptance of terms and conditions of use. This free service is unsupported. There is no need to order. **The free Wi-Fi service is unsuitable for use with payment devices.**

INTERNET CONNECTIVITY TO STANDS

PLEASE COMPLETE THIS FORM AND RETURN to events.it@rds.ie

Company Name:

Address:

Main Contact:

Stand No:

Email:

Event:

Tel:

Mobile:

RDS Connectivity options

	COST	NO. REQUIRED	SUB TOTAL	VAT@23%	TOTAL INC. VAT
Cable Drop (€100 extra for network switch ie. Multiple connections)	€500				
Custom SSID/Wi-fi	€600				
Payment Device Wi-Fi (cost per device).	€50				
TOTAL					

The rates quoted for IT services are ex vat.

Services MUST be ordered at least 7 days prior to the event start date.



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ICT GENERAL TERMS AND CONDITIONS

Please note our standard practice prohibits the connection of third-party switches, routers, or similar devices to our network. This policy is in place due to previous instances where such connections have led to port shutdowns, resulting in service disruptions and issues with connectivity.

- Guaranteeing specific Wi-Fi speeds poses challenges due to the multitude of variables influencing network performance. Factors such as the types of devices being utilized, the surrounding RF (Radio Frequency) environment, the activities undertaken by each user on the network (e.g., streaming), and the distance from the access point all contribute to the variability in Wi-Fi speeds. These are limitations of wireless technology, and these factors are not exclusive to the RDS.
- As previously mentioned, the complimentary Wi-Fi is not compatible with card payment devices, as these devices require a secure, password-protected connection.
- Please note that our network is monitored and generally permits access to most websites. However, certain sites may be blocked by our firewall for security reasons. We recommend that, if you need to access a specific site, you check in advance to ensure there are no issues. You can do so by using the following link: [Palo Alto Networks URL filtering](#)
- Exhibitors are required to make payments via the provided payment link before the delivery of services. Please note that we are unable to accept bank transfers from exhibitors, as no agreement is in place for this payment method. Wi-Fi services will never be guaranteed due to the limitations of technology.
- We would always recommend that any streaming be done over a wired connection.
- Please ensure all IT equipment is tested before the event opens. For health and safety reasons, any additional connections cannot be provided once the event has started.
- For any requests beyond the scope outlined above, please contact us at events.it@rds.ie.

PAYMENT MUST BE MADE PRIOR TO INSTALLATION BY CREDIT CARD WHICH WILL BE SENT VIA EMAIL. UPON PAYMENT YOU WILL RECEIVE A CONFIRMATION AND RECEIPT

For any additional orders or queries please contact: events.it@rds.ie